System Requirements

Please see the list of requirements below. Learner Community as a platform is compatible with any modern browser, would require 128 MB of RAM and a 16-bit video card capable of 1024X768 screen resolution or better. Speaker or headphones are generally recommended.

Hardware Requirements:
→128MB of RAM 16-bit video card capable of 1024x768 screen resolution or better
→speaker or headphones

Software Requirements:
→Microsoft Windows
- Microsoft Windows 98 SE, Windows NT 4.0 Sp6a, Windows 2000 SP4, or Windows XP Service Pack 1, Service Pack 2, or Service Pack 3, Windows Vista, Windows 7 or Windows 8
- Chrome, Internet Explorer 9 or later, Firefox 1.5 or later
→Apple Users
- Mac OS X 10.3 or later
- Safari, Firefox, or Chrome
→Additional software (for both Windows and Mac OS)
- Adobe Flash Player Version 10
- Adobe Acrobat Reader

Key Settings:
To ensure that you have the best learning experience possible, please make sure your browser of choice is configured to allow for the following:
→Pop-up Windows: Some security settings prevent pop-up windows from launching or open them in a "tab". In order to view learning activities at the optimal size, your system should allow pop-up windows to open as free-standing window.
→Javascript: Make sure Javascript is enabled. Most web sites use Javascript and it is enabled as a default. However, if you customized this setting and disabled Javascript, make sure you enable Javascript prior to launching an activity.
→Screen Space: Our multimedia activities require at least 990 pixels of side-to-side space and 650 of top-to-bottom space in the viewing window in order to display the content. Most systems with a screen resolution of 1024 x 768 meet this requirement. However, if you have multiple tool bars or other custom features you might not have enough screen space. The solution is to hide the toolbars or increase your screen resolution while participating in an activity.

Firewall Notes:
Allow access to the brightcove platform website. This company houses the videos for LearnerCommunity [https://www.brightcove.com/en/]

Flash Player Help:
Visit: [http://www.macromedia.com/support/documentation/en/flashplayer/help/settings_manager.html]

Live Webinar System Requirements:
→PC: Internet Explorer® 7.0 or newer, Mozilla Firefox 4.0 or newer or Google Chrome 5.0 or newer (JavaScript and Java™ enabled); Windows 8, 7, Vista, XP or 2003 Server; Cable modem, DSL, or better Internet connection; Dual-core 2.4GHz CPU or faster with 2GB of RAM (recommended).
→Macs: Safari 3.0 or newer, Firefox 4.0 or newer or Google Chrome 5.0 or newer (JavaScript enabled); Mac OS X 10.6 – Snow Leopard or newer; Intel processor (1GB of RAM or better recommended); Cable modem, DSL, or better Internet connection